

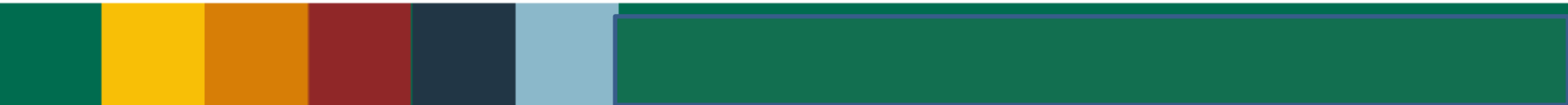
# **SAFE AND SECURE ONLINE**

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**PRESENCE AND BROWSING**

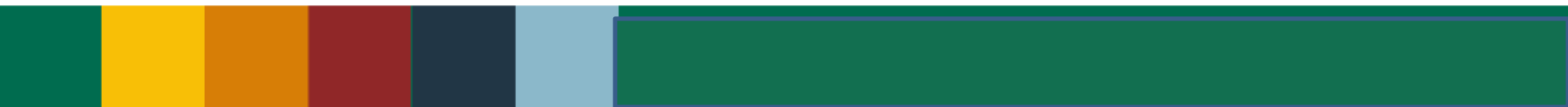
**SEWANTE LEONARD**

**Today's focus is on a couple of key areas including safe online interactions and device safety.**

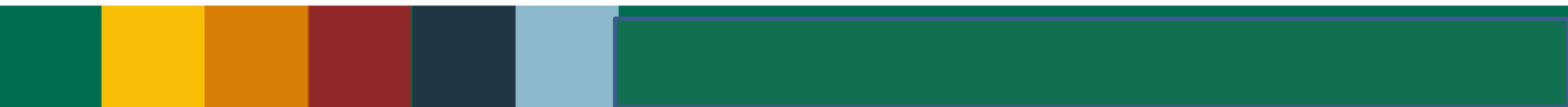


- Many of us have probably experienced something negative in our time using the internet and
- the rest of us have certainly heard about some scary things in the news when it comes to the online world.
- This has led to the unfortunate expectations of the internet being a hard place to navigate with hidden dangers around every corner.

# Awareness



- **The goal of this presentation is not to scare you away from the internet,**
- **But to reflect on safe use of internet**  
**Unfortunately,**
- **There are a lot of bad people out there using the internet to prey on people.**
- **Like most things in life, the internet is going to be a lot less scary and dangerous with awareness and training.**



# About You

What Do you mostly use internet for...

Connect with other people?

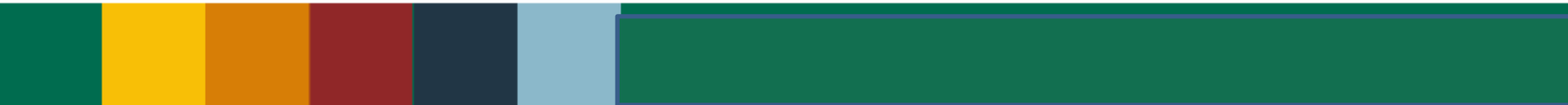
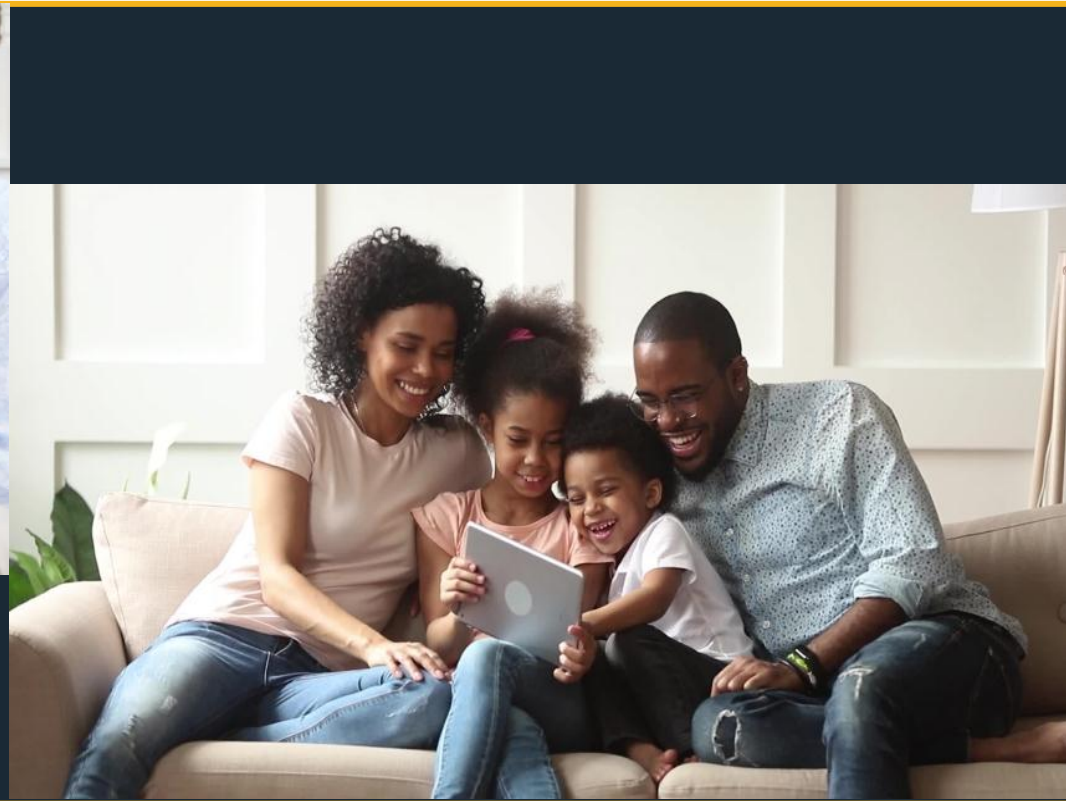
Research?

Bank and shop

What else do you do?

# UNDERSTANDING THE CYBERWORLD

## ‘Digital Immigrants’ vs ‘Digital Natives’



# START WITH THE BASICS

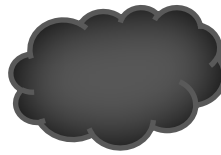
Knowing basic terminology will help you navigate the internet safely



**MALWARE**



**PHISHING**



**CLOUD**



**WIFI**



**APP**

# MALWARE PROTECTION

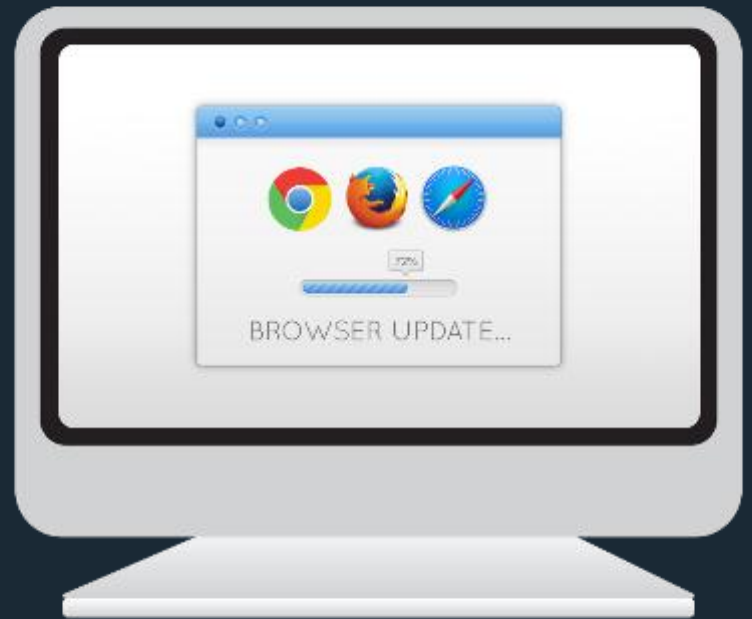


Use of anti-virus and keeping it updated



# SECURITY UPDATES

- Operating System
- Internet Browser
- Software
- Anti-virus



# SAFE PASSWORDS



## **Create Strong Passwords**

Combine lower case, upper case, numbers, and special characters

## **Try a 'Passphrase'**

Longer and stronger than a password

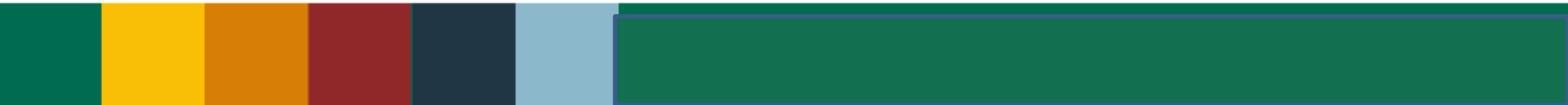
# CREATING A PASSPHRASE

safe and secure

I am safe and secure online

IamSafeandSecureOnline

IamS@f3@nd\$ecur3Online!



# PASSWORDS EVERYWHERE.



## P@\$\$WORD T!P:

Use passwords or PINs  
on lock screens for all  
mobile devices and  
computers

# Wi-Fi Hotspots



- Connect with caution
- Do not auto-connect
- Avoid banking
- Avoid checking email
- Avoid making purchases

# ONLINE SHOPPING AND BANKING

<https://ibanking.stanbicbank.co.ug/#/Login>



- Be sure you are on a genuine, secure site before entering personal information, including credit card numbers.
- Never bank or shop on Wi-Fi hotspots.
- Banks will not ask for your credit card or password information via email or phone call.
- Ensure you use strong, unique passwords for financial and shopping sites.

# SCAMS

- Fake emergencies
- False promises
- Fabricated prizes
- Bogus investments
- Deceptive money offers
- Phony lotteries

And more....



# COMPUTER COLD CALLING SCAM

Someone calls and asks to take control of your device to help you.



**“Your computer has a virus. I’m calling to help. Please go to our website and download the tool so I can fix it for you.”**



# RANSOMWARE SCAM

A ransom tactic that takes control of your device or files; designed to scare you into sending money to get your access back.

**WARNING**

Your personal files are encrypted. In order to obtain the private key to restore access, you need to pay £150.

Private key will be destroyed.

Time Left  
**01: 05: 02**

NEXT



# SCAM VICTIM ACTION PLAN

1. **Collect your thoughts and remain calm.**
2. **Change your passwords.**
3. **Make a list of all information that was stolen.**
4. **Track all communications.**
5. **Obtain a copy of your credit report and review it.**
6. **Notify credit card companies and financial institutions.**
7. **Contact Action Fraud.**



# SAFE EMAIL HABITS



- Never follow links or instructions from unknown or untrusted sources
- Never send sensitive information through email
- Log out when you are finished

# PHISHING

A malicious attempt to acquire sensitive information by pretending to be a trustworthy source and using fake bait to lure in victims.



# PHISHING EXAMPLE

 Reply  Reply All  Forward  IM



Centenary Bank ■ Sewante Leonard

**Customer Help- Password**

Retention Policy Default (no policy selected) – 4 years. (4 years)

Expires 4/6/2020



New Password.docx  
15 KB

Hello

The password of your account will be changed On October 1 Hurry.

A new password is attached to this letter. Open it now to view.

<http://NotYourBank.com>  
Ctrl+Click to follow link

You may also change your password by clicking here: <https://www.centnarybank.co.ug>

If you don't change your password, we will block your account!

Thank you,

Your Bank

# QUESTION WHAT YOU SEE

The image shows a Mac OS X desktop environment. On the left is the Finder sidebar with 'System Tasks' and 'Other Places'. The main window is a web browser displaying a security alert from Apple Web Security. The alert states: 'To help protect your computer, Apple Web Security have detected Trojans and ready to remove them.' Below the alert is a table of detected malware:

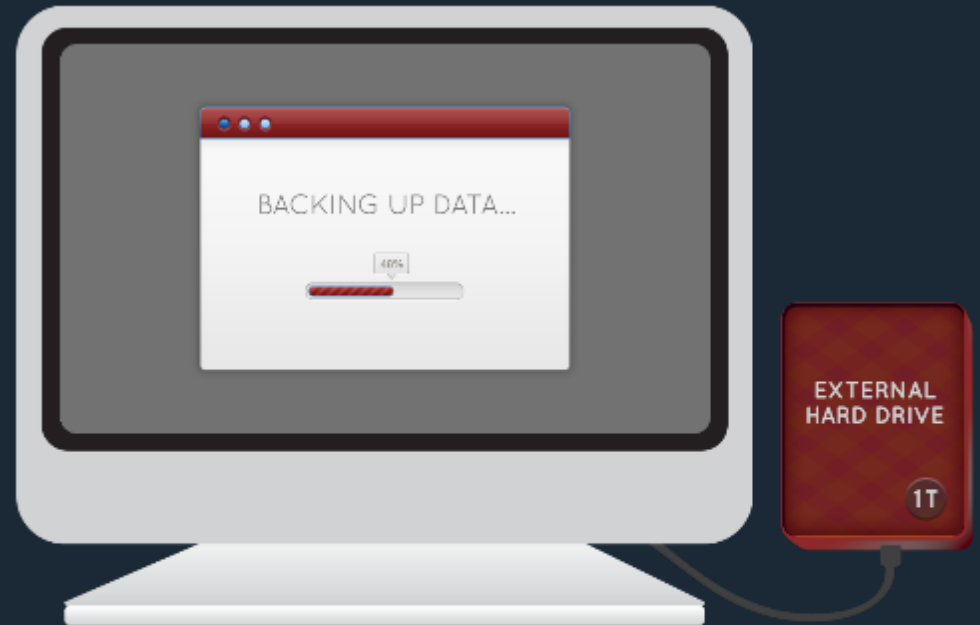
Name	Size	Kind	Result
sys_nesb.cpx	38.21 MB	File	Trojan.MacOS.Nvp
drvp.py	6.95 MB	Python script	Worm.iPhoneOS.Ikee.b
wintr.xml	6.61 KB	File	Application.OSX.SpyMe
msoqhnux.js	93.77 MB	javaS...script	Trojan.OSX.RSPlug.M
mso\$zxm.bin	84.71 KB	Data file	Virus.MacOS.Init17
batn.dlc	98.16 MB	File	Trojan.OSX.RSPlug.F
appzwo_h	25.61 MB	File	Trojan.OSX.RSPlug.K
sysu.vbs	44.53 MB	Vis...script	Port-Flooder.OSX.Tsunami

Below the table, the 'Apple security center' is visible, showing a summary: 'Total: 56 viruses found', 'Critical: 14 viruses', and 'Security: affected by virus'. At the bottom of the browser window, a message reads: 'Failed to open page (see Activity window for details)'.

# BACK UP YOUR DATA!

This is extremely important—but easy to do.

- Use an external portable storage device or cloud services
- Back up your data daily, weekly or in real time



# DOWNLOADS AND STREAMING

## Use Reputable Sites Only!

- Download Documents
- Download apps
- Download music
- Watch films
- Stream TV





# SOCIAL MEDIA



- Get permission before posting pictures of others
- Do not put sensitive information on social media
- Do not post that you are going out of town
- Do not click on random links in posts or tweets
- **What goes on the internet, stays on the internet**

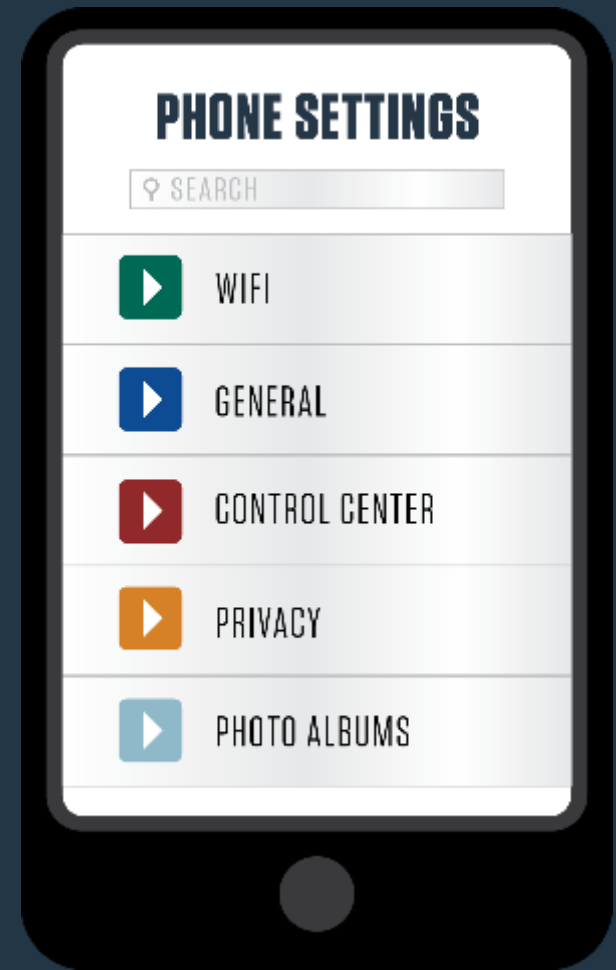
# PICTURES

- Stop and think before posting pictures - Does this reveal your or others' personal information?
- Do not post pictures while still on holiday
- Look in the background of photos too
- Deactivate geotagging from your photos



# DEACTIVATE GEOTAGGING

- Only deactivate geolocation from pictures
- Leave other geolocation apps and services in place



# RECAP: TOP TIPS

1. Think before you click.
2. Get anti-virus protection and keep it updated.
3. Keep your computer software and device apps updated.
4. Back-up your docs, pics and other important files
5. Create strong, unique passwords for every site.
6. Be careful on public Wi-Fi connections.
7. Question what you see in emails and pop-ups.
8. Download and stream only from proper sites.
9. Do not post sensitive information on social media sites.
10. Be mindful of email, phone call, text and social media fraud attempts.

# QUESTIONS?

Comments

